

**Video:** *Car turning into water-filled pothole.*

**Audio, with music in background:** Potholes are as much a springtime ritual as sunshine and gentle rains.

**Video:** *Tight shots of potholes.*

**Audio:** Like dandelions in the front yard, there's a fresh crop every year.

**Video:** *Highway trucks on secondary road.*

**Video:** The Virginia Department of Transportation takes a number of steps to ensure the quick, efficient repair of potholes on the state's highways.

**Video:** *Pothole and traffic on road.*

**Audio:** Potholes are created when moisture seeps into the pavement, freezing, expanding and then thawing.

**Video:** *Several potholes with traffic going past.*

**Audio:** This weakens the pavement. Traffic loosens the pavement even more, and it eventually crumbles and pops out.

**Video:** *Crew filling pothole.*

**Audio:** Potholes on interstate highways are usually repaired within 24 hours.

**Video:** *Pothole on side of road.*

**Audio:** Potholes on other heavily traveled roads are usually are repaired within 48 hours.

**Video:** *Maintenance trucks going up hill.*

**Audio:** Maintenance crews are constantly on the lookout for potholes, but VDOT welcomes citizen calls about potholes, as well.

**Video:** *Pothole being repaired.*

**Audio:** The younger the pothole is when it's reported ...

**Video:** *Road crew fixing pothole.*

**Audio:** ... the more quickly VDOT can remove that road hazard.

**Video:** *Suburban road with houses and traffic.*

**Audio:** If the pothole is on a city street, call the local department of public works, or city hall.

**Video:** *Traffic on primary road.*

**Audio:** If the pothole is on an Arlington County or Henrico County road, call your public works department in that county.

**Video:** *Pothole at side of road marked with orange cone.*

**Audio:** Those are the only two counties in Virginia responsible for maintaining their county roads.

**Video:** *Traffic on Interstate 64.*

**Audio:** In all other counties, if the pothole's on a county road, state road or interstate highway ...

**Video:** *Traffic on primary road.*

**Audio:** ... call your local Virginia Department of Transportation office.

**Video:** *Traffic on bridge.*

**Audio:** If you cannot find the number, or it's a long distance call ...

**Video:** *Traffic on road, with Highway Helpline telephone number superimposed.*

**Audio:** ...then call toll free, the Highway Helpline, at 1-800-367-ROAD.

Or, go to [www.Virginia D-O-T dot org](http://www.VirginiaD-O-T.org) and click on "Report a Road Problem" in the center of the page.