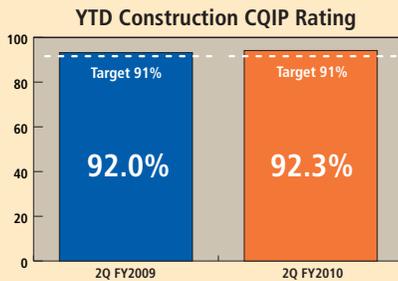




511 calls, Web site post record use – December's record snowstorm also produced a blizzard of calls to the 511 phone system and visits to its partner Web site, www.511Virginia.org. On Dec. 19, 2009, the phone system recorded 63,502 calls, the most ever for a single day. The 511Virginia Web site (shown above) also had a record number of visitors, 167,572. For the month, the phone system had 313,663 calls plus 606,192 visits to the Web site.

Jeff Caldwell, chief of communications, said, "This is a testament to the usability of this service and to the desire of customers to have access to self-service methods of getting traveler information."

Statewide Construction Quality Compliance



Construction quality, as evaluated by VDOT's Construction Quality Improvement Program (CQIP), measures project compliance with contract quality requirements. The evaluation is made through a critical assessment, guided by a checklist of more than 1,100 construction quality checkpoints. The results show VDOT's commitment to building quality roads and bridges while seeking opportunity for continuous improvement. Annual compliance results through the second quarter of both years surpassed the 91 percent target, with FY 2009 achieving 92.0 percent and FY 2010 attaining a 92.3 percent rating.

OVERVIEW

Snow and other natural events defined much of the quarter's work for the Virginia Department of Transportation (VDOT). The record snow of Dec. 18-19, 2009, nearly overshadowed the impacts of a nor'easter that impacted Hampton Roads and other regions on Nov. 11 and the season's first snowstorm on Dec. 5.

The efforts VDOT invested in expanding and upgrading its emergency response program paid off as we kept Virginia moving with better coordination and placement of staff and equipment during these events. We continuously communicated our preparations, storm response and road conditions through regular news and video updates on VDOT's Web site and other outlets to keep motorists informed.

We are using the lessons learned from the December blizzard to improve future response to these major storms. While we budgeted \$79 million for snow and ice removal this season, we will spend whatever it takes to meet our goal to have all roads passable within 48 hours after a storm ends. It is gratifying that officials

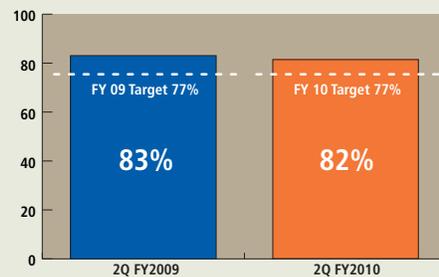
and residents statewide have recognized VDOT's hard work to keep our roads clear. I, too, salute our dedicated employees who have worked long hours this winter to keep motorists safe in Virginia.

VDOT submitted its 2009 biennial report on the investment needed to maintain and operate Virginia's roads to the governor, General Assembly and Commonwealth Transportation Board in October. The report estimates VDOT needs \$1.885 billion for FY 2011 and \$1.889 billion for FY 2012. The gap between what VDOT needs and the funds available is approximately \$923 million, based on the proposed FY 2011 and FY 2012 budgets of \$1.410 billion and \$1.451 billion, respectively.

With these numbers in mind, we continue to refine the Blueprint for Our Future, created to help VDOT respond to the recession, so we can continue to retain key expertise while efficiently managing our assets, our business and service to our customers.

Greg Whirley
Acting Commissioner

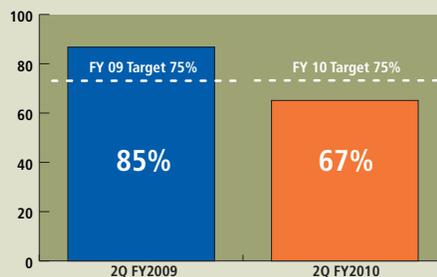
ALL CONTRACTS COMPLETED BOTH ON TIME AND WITHIN BUDGET



240 construction and maintenance contracts were due for completion by period-end. Of those 240 contracts, 197 (82.1 percent) were completed both on time and within budget.

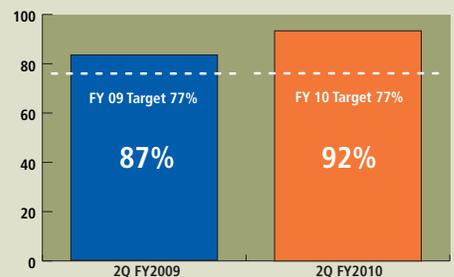
SCHEDULED CONTRACTS COMPLETED ON TIME

CONSTRUCTION ON TIME PERFORMANCE



58 construction contracts were due for completion by period-end. Of those 58 contracts, 39 (67.2 percent) were completed on time.

MAINTENANCE ON TIME PERFORMANCE



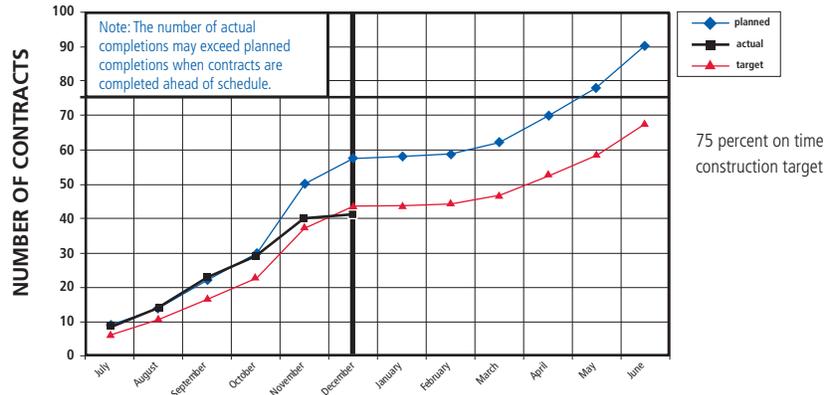
182 maintenance contracts were due for completion by period-end. Of those 182 contracts, 167 (91.8 percent) were completed on time.

QUARTERLY NOTES

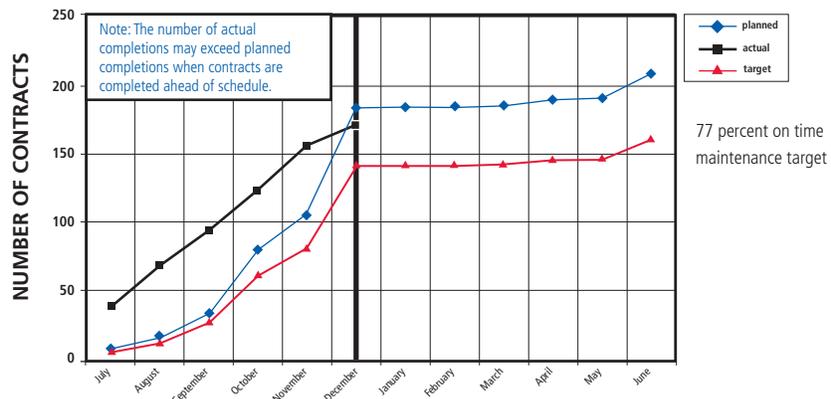
- Wilson Bridge Wins Award:** The Construction Management Association of America awarded the Woodrow Wilson Bridge the 2009 Project Achievement Award for Program Management, Infrastructure. The award recognizes outstanding professional construction and program management.
- Fog Lights Replaced:** Culpeper District replaced the 841 fog lights on Interstate 64 on Afton Mountain. They guide motorists when visibility is low, which frequently occurs on this stretch of I-64. The runway lights are embedded along the outer edges of the roadway for six miles in Augusta and Albemarle counties. The \$1.3 million project used energy-efficient LED lights, which have a longer service life.
- Stimulus Reporting Tool Honored:** At the 11th annual Commonwealth of Virginia Innovative Technology Symposium, the Governor's Technology Awards recognized VDOT for developing and implementing the "ARRA reporting tool," a Web-based application that allows internal and external users to report and track use of federal funds under the American Recovery and Reinvestment Act. The VDOT Web site also added a dedicated ARRA page with links to a tracking sheet, project map and other information.
- Truck-Climbing Lane Groundbreaking:** VDOT broke ground in October on a truck-climbing lane on Interstate 81 in Rockbridge County, the first design-build project in the Staunton District. The \$74.2 million project is on I-81 north between mile markers 195.6 and 202.5. The Commonwealth Transportation Board directed VDOT in 2006 to implement a safety-improvement program on I-81.
- Congestion Management Improvements:** Northern Virginia District began operating ramp meters on Interstate 66 east and west inside the Capital Beltway during both morning and evening rush hours to ease congestion for commuters by regulating traffic flow onto I-66. Culpeper District added 16 traffic cameras to its Central Virginia network, covering Interstate 64 interchanges around Charlottesville as well as high-volume intersections on Routes 29 and 250.
- Tunnel Flooding Report Issued:** The panel that convened after a flood closed the Hampton Roads Bridge-Tunnel for eight hours in July 2009 issued its report in December. The recommendations call for identifying the critical system failures that would cause such an event in the future, evaluating staffing patterns, enhancing facility management plans and procedures, and improving traveler information and emergency coordination with local responders.
- I-64 Resurfacing Project Begins:** VDOT began a \$35 million project in October 2009 to repair and repave 5.5 miles of Interstate 64 between the Interstate 195 interchange and the Parham Road exit in western Henrico County. The work includes all eastbound and westbound lanes and more than 35 ramps. Completion expected by November.

SECOND QUARTER FISCAL YEAR 2010 PERFORMANCE

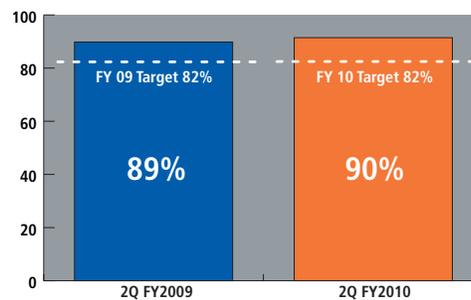
FY 2010 CONSTRUCTION CONTRACTS COMPLETED ON TIME



FY 2010 MAINTENANCE CONTRACTS COMPLETED ON TIME

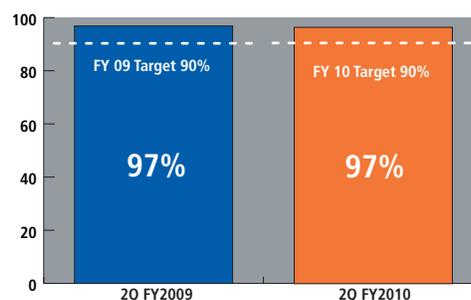


CONSTRUCTION CONTRACTS COMPLETED WITHIN BUDGET



48 construction contracts were actually completed by period-end. Of those 48 contracts, 43 (89.6 percent) were completed within budget.

MAINTENANCE CONTRACTS COMPLETED WITHIN BUDGET



178 maintenance contracts were actually completed by period-end. Of those 178 contracts, 172 (96.6 percent) were completed within budget.